

MyHealth Records



Information for Providers

Operative, procedure and investigation information available via My Personal Records

As of November 3, 2025, Albertans with an MPR account can view operative, procedure and investigation information from within the Procedures tool in MPR. Netcare repositories are the source of the information and with this release, users who have reports dated within the last year will be able to view them. All reports are released to users without delay once data is available.

What is changing in MPR?

On November 3, 2025 operative, procedure and investigation information will be made available and users who have reports dated within the last year will be able to view them. Between January and March 2026, all available past reports will gradually be made available.

What type of information is contained in these reports?

The screenshot displays the MyHealth Records interface. On the left, a sidebar lists various document categories under 'Clinical Documents'. The 'Operative/Procedure/Investigation' category is highlighted with a red box. A red arrow points from this category to a detailed report on the right. The report is titled '24hr Ambulatory BP Report' and includes patient information, recording details, and a table of blood pressure readings over time. A text box overlay with a black border and white text states: 'Starting 3/Nov/2025, patients will be able to see these results on My Personal Records.'

Why is this change being made?

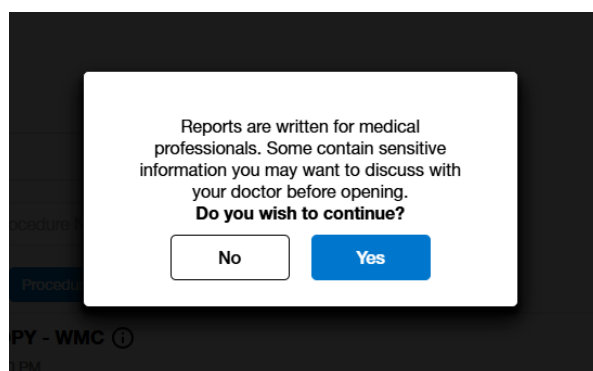
This change is being made in response to Albertan's requests to have greater access to their health information.

Some reports may contain sensitive information or be difficult for a patient to view. Have any measures been taken to address this concern?

Granting a patient access to their health information is paramount but the concerns expressed by providers have been considered and new controls have been developed for this release of MPR. Users will have to 'opt in' to receive OPI information from Netcare by placing a check mark next to the 'Display Procedures from Alberta Netcare' dialogue. If after viewing the type and content of reports displayed, a user chooses to not see this information, they can click to remove the check mark from the box and stop the display of Netcare reports.

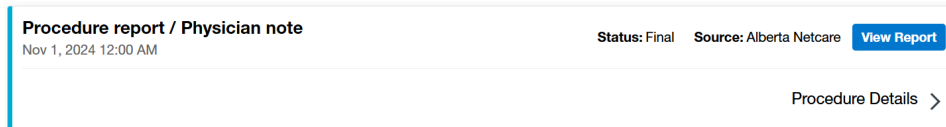
The screenshot shows the 'Procedures' page in the Alberta MyHealth Records system. The left sidebar contains navigation links: Home, Health Summary, Results, Reports, and Readings (highlighted), Journal Entries, Messaging, and Tools and Settings. The main content area has a header with the Alberta logo and 'Procedures' title. Below this, it says 'Self-enter information to keep track of tests and procedures that do not show in My Personal Records including dental procedures and out of province surgeries. Information you self-enter will appear with a yellow line in the left margin and in the future when reports are coming from Alberta Netcare, they will not allow online editing and will appear with a blue line in the left margin.' There are buttons for 'Set up Notifications', 'Print Reports', and 'Add Procedure'. A 'Data source' section shows 'Alberta Netcare' and 'Self-entered'. A 'Date Range' dropdown is set to 'All'. A search bar is labeled 'Search by Procedure Name'. Below this is a 'Sort by' section with options: Date, Procedure Name (selected), Status, and Source. A red box highlights the 'Display Procedures from Alberta Netcare' checkbox, which is checked. The main content area displays two procedure entries: 'COLONOSCOPY - WMC' (Nov 12, 2024 01:30 PM, Status: Final, Source: Alberta Netcare) and 'Dialysis' (Oct 17, 2024 11:30 AM, Status: Current, Source: Michelle Hall). Each entry has a 'View Report' button and a 'Procedure Details' link.

An additional measure will require MPR users who select to open a report to confirm they want to continue with opening.



Some reports, and especially older ones, appear in Netcare with the physician's name as the title. How will these appear in MPR?

Reports that are received from Netcare with the physician's name as the title of the report will display in MPR with a title 'Procedure report / Physician note'.



Will patients be able to share Procedures information with others?

Within MPR, the Share My Record feature allows an account holder to share all or specific sections of their MPR record with trusted family, friends, caregivers, etc. For this release, if an MPR user previously shared Procedures information with others, they will need to reshare this portion of their record, if desired.

How will patients be informed about this change?

Information about the change is being added to the "New Features" and the Procedures sections of MPR and updates are being made to the Help Centre content for Albertans.

What additional supports are available to providers and patients?

Alberta has created the MyHealth.Alberta.ca web site, a trusted source of health information. Albertans can contact MyHealth Records/My Personal Records support at 1-844-401-4016 or via email myhealthrecords@gov.ab.ca. If calling, Albertans can choose from the menu options to connect to:

- The support team for technical assistance between 8:15am – 4:30pm (MT) Monday - Friday (not including national and provincial holidays); or
- Health Link - 811 available at all times 24 hours, 7 days per week to talk with health professionals about any health-related inquiries including test results.

Callers who reach a technical team agent asking health related questions will be advised to call 811.

Where can I learn more about MHR?

Visit alberta.ca/myhealthrecords to learn more about MHR. Can also be accessed from this link [myhealthrecords \(alberta.ca\)](https://myhealthrecords.alberta.ca)